



*******ATTENTION Quicken® , QuickBooks® and Mint® Users*******

IT IS VERY IMPORTANT TO COMPLETE THE TWO ACTIONS BELOW AND FOLLOW THE STEPS IN THE GUIDES TO BE ABLE TO USE YOUR INTUIT SOFTWARE WITH THE NEW ONLINE BANKING SYSTEM.

Farmers and Merchants Bank is migrating to a new online and mobile banking system on Monday, June 17th, 2024, and this upgrade will require that you make changes to your QuickBooks or Quicken software. Please take action to ensure a smooth transition.

1st Action Date: Thursday, June 13th, 2024

- A data file backup and final transaction download should be completed by 2:00pm Wednesday, June 13. Please make sure to **complete the final download** before this date since transaction history might not be available after the upgrade.

2nd Action Date: Monday, June 17th, 2024

- This is the action date for the remaining steps on the conversion instructions.
- Visit www.FMB.net and go to *Resources* to **download detailed instructions to deactivate/reactivate** your online banking connection to ensure that you get your current Quicken or QuickBooks accounts set up with the new connection.

Intuit aggregation ***services may be interrupted*** for up to 3-5 business days. Users are encouraged to download a QBO file during this outage. The following services may not work during the outage:

- Quicken Win/Mac Express Web Connect
- QuickBooks Online Express Web Connect
- Mint

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, please contact us at 866-923-5362.